



11/1/2015

Dave Nigh
530 E Monroe Ave
Buckeye, AZ 85326

Dear New City of Buckeye Water Customer,

Since July 15th, the City of Buckeye has been serving former Valencia Water Company (Global) and Water Utility of Greater Buckeye customers in your area. Please see below for valuable information during this transition period.

How will this affect my water rates? *Since the acquisition, your rates have not changed. Council approved new rates going into effect for January 2016.*

What will the new rates be for my area? *In accordance with the Council rate approval, all customers will be on the same rate structure. Please see the new rate structure in the table below.*

***How to calculate a bill:** Base Rate + (0-6,000 gallons (6) + 1,000 gallons (1) @6,001-10,000) = charges for 7,000 gallons OR \$32.94+ (6 x 3.93 + 1 x 5.70) = **62.22**

Rate Comparison Effective January 2016									
	Water							Charges	
	Rate (per thousand gallons)								
	*Base Rate	Tier 1	Tier 2	Tier 3	Tier 4	Tier 5	Tier 6	2K	7K
Buckeye - New rates starting January 1, 2016	\$32.94	0-6,000	6,001-10	10,001-15	15,001-30	30,001+		\$40.80	\$62.22

Will we see water system improvements? *The city immediately began improvements (see photos below) in the quality of water and we continue studying additional improvements for water infrastructure.*



Before: August 2015



After: October 2015

**Each bottle represents two neighborhoods inside of the former Global area*

How will the billing change? *Customers will see no changes in their billing process.*

We understand this will be a transition period and you may have additional questions. We will keep the most updated information on our website at www.buckeyeaz.gov/water-resources. If you have questions, please call (623) 349-6103.

Sincerely,
Dave Nigh, Water Resources Director